



Wire Transfer Request and Information

Form may be returned by fax to (925) 521-5328
Please provide a legible copy of current driver's license

Requests must be received by 11:00 a.m. Requests submitted by fax cannot be processed until we speak to the Originator by phone and complete the security procedures outlined in the attached Agreement.

The undersigned member ("Originator") making this Funds Transfer Request instructs Pacific Service Credit Union ("Credit Union") to make the Funds Transfer from the Originator's account specified below to the person or entity also specified below. The Originator's signature below shall indicate review, approval and agreement with all information, representations, warranties, terms and conditions set out in this Funds Transfer Request. Originator understands and agrees that this Funds Transfer Request is subject to terms and conditions of the Credit Union's Wire Transfer Agreement, which is attached hereto. To the extent of any inconsistency between the Wire Transfer Agreement and any other agreement between the Originator and the Credit Union, the Wire Transfer Agreement will control.

AUTHORIZED ACCOUNT INFORMATION

The Funds Transfer pursuant to this Request is to be made from the account specified below, hereinafter referred to as "Authorized Account(s)." The name and address of the undersigned Originator requesting the Funds Transfer in this Request is set out below.

Originator Information (Please print)		Beneficiary and Beneficiary's Bank Information
Member Name and Joint Owner Name		Bank's ABA or Bank Identifier Number (9 digits) _____-_____-_____-_____-_____-_____-_____-_____-_____
Daytime Phone Number () _____-_____		Name of Bank
Street Address		City and State of Bank
City, State and ZIP		Name of person/entity to receive the Funds Transfer
Authorized Account(s) Funds Transfer is to be made from: Account No. _____ Suffix _____		Address of person/entity to receive the funds (NOT bank address) _____ _____ Account Number _____
Amount of Funds Transfer (US Dollars) \$ _____	Wire Fee \$20.00	Further Credit to (Beneficiary): Name: _____ Address: _____ City, State, Zip: _____ Beneficiary's Account Number: _____ Escrow #/Ref. Info.: _____
Date Funds Transfer is to be made ____/____/____		

I agree to the representations, warranties, terms and conditions on the reverse of this agreement, and am aware of the wire fee.

Signature **X** _____ Date: _____
Wet signature required. Digital/electronic signature is not accepted.

For Credit Union Use Only

Received: ☐ In person ☐ By Fax ☐ By Email

Received by: _____ Date/Time: ____/____/____ : ____ am/pm

Received by Branch: FR PH LM CO SR CL OPS

Member Account Charged by: _____ Date/Time: ____/____/____ : ____ am/pm

Verification Information:

☐ Wire Transfer Checklist Completed

Wire Recipient = ☐ Member ☐ Non-Member ☐ Entity

☐ Driver's License # _____
(Branches only)

OFAC Verified by: _____

Delivered to Accounting by: _____

Date/Time: ____/____/____ : ____ am/pm Confirmed Receipt By Acctg. _____

For Accounting Department Use Only

Processed by: _____ Date/Time: ____/____/____ : ____ am/pm

Catalyst Verification by: _____ Date/Time: ____/____/____ : ____ am/pm



Wire Transfer Agreement

Originator requests Credit Union to make a one-time “Domestic” Funds Transfer by Funds Transfer System from the Authorized Account specified to the Beneficiary’s deposit account in the Beneficiary’s Bank specified. Funds Transfer Request received by 11:00 am will be processed the same business day. Requests received after 11:00 am may not be processed until the following business day.

Originator agrees to the following Security Procedures to be taken by the Credit Union before making the Funds Transfer in this request: (1) for requests submitted in person at a Credit Union branch, to check at least one piece of identification of the person signing the Request to determine if the name of such person on the Request is the same as the name on the identification presented to the Credit Union, (2) to authenticate the identity of the person signing the Request by asking a certain “account related” question and obtaining a copy of the requestor’s driver’s license if the request is made by fax, (3) for Funds Transfer Requests that are not submitted in person by Originator at a Credit Union branch, Credit Union may call Originator at a telephone number that meets the requirements below and may also employ additional security procedures, which may include, text message verification, email address verification, access code/password, and/or security questions, and (4) to check the Credit Union’s records for the Authorized Account to determine if the name shown on the request is a person authorized on the Credit Union’s records to withdraw funds from the Authorized Account. In addition, for requests made by fax, if the authorized Account is a personal account of the person signing the Request, the person signing the Request will be asked to give at least one item of information known to the Credit Union from the Authorized Account or Credit Union account records. The Credit Union is under no obligation to confirm in any other way the identity of the person signing the Request. The Originator’s telephone number that the Credit Union will call to confirm a Funds Transfer Request must meet the following requirements: (1) the telephone number was provided by the Originator at the time the Authorized Account was opened, (2) the telephone number was provided after the Authorized Account was opened by the Originator in person at a Credit Union branch and the Originator provided a valid, government-issued photo identification at such time, (3) the telephone number was a replacement telephone number for the account, provided that the Credit Union confirmed the legitimacy of the change through direct contact with the Originator and authenticated the caller by asking a certain “account related” question, (4) the telephone number was independently obtained by the Credit Union through a public or private telephone directory that lists the Originator’s name, or (5) the telephone number was a replacement telephone number for the Originator that the Credit Union received prior to the date of the Funds Transfer Request.

Originator understands that the Security Procedures described are employed only for attempting to determine if the Fund Transfer is not authorized by Originator, and not for the purpose of detecting any errors. Originator agrees to be bound by the Funds Transfer if it is authorized by Originator or if the Credit Union accepts it in good faith and in compliance with the Security Procedures even if the request is not properly authorized by Originator.

If the Credit Union takes any actions in an attempt to find errors in the Funds Transfer request, or if the Credit Union takes any actions in addition to the Security Procedures described in this agreement in an attempt to determine if the Funds Transfer was authorized by Originator, such actions will not become part of the standard Security Procedures, and the Credit Union will not be liable if these actions are not correctly performed or for not taking these additional actions with respect to any future Funds Transfer request. By signing the Funds Transfer Request, Originator agrees that the Security Procedures used by the Credit Union are commercially reasonable. Originator agrees that the Security Procedures meet the Originator’s requirements, given the size, type, and frequency of the Originator’s Funds Transfer Requests to the Credit Union. Originator agrees to safeguard from unauthorized persons any PIN, code, account-related information, password, test key or other identifying information that the Credit Union may request when confirming a Funds Transfer Request in accordance with the Security Procedures. In the event the Credit Union telephonically contacts the Originator to confirm a Funds Transfer Request, the Credit Union will be conclusively deemed to have complied with the Security Procedures if: (1) the telephone number called by the Credit Union meets the requirements set forth above in this agreement, and (2) the individual who answers the Credit Union’s telephone call identifies himself or herself as the Originator. If the Originator becomes aware of a breach of the Security Procedures or a loss of information relating to the Originator, the Originator agrees to immediately notify Credit Union in a time and manner that gives the Credit Union a reasonable opportunity to act upon such notification.

If Originator is a corporation, partnership, or other business organization or entity, Originator represents and warrants that (1) the person signing the Request has the proper authority to request the Funds Transfer and make the Funds Transfer binding on Originator, and (2) any of the persons authorized by the terms of the account agreement to withdraw funds from the Authorized Account may alone request the Funds Transfer by the Funds Transfer System out of the Authorized Account, even if the account agreement for the Authorized Account requires more than one signature for the withdrawal of funds from the Authorized Account.

Even though the Originator requests a Funds Transfer, it may be delayed or the Credit Union may in its sole discretion refuse to process the Funds Transfer Request because (1) Originator does not have sufficient available funds in Originator’s Authorized Account to cover the Funds Transfer; (2) is not authenticated to the Credit Union’s satisfaction or which the Credit Union reasonably believes may not be authorized by the Originator; (3) contains incorrect, incomplete, or ambiguous information; (4) the bank to receive the Funds Transfer, or through which the Funds Transfer occurs would cause the Credit Union to violate a law, regulation or government guideline or program. If a Funds Transfer cannot be made or will be delayed, the Credit Union will attempt to notify Originator by telephone. If the Credit Union rejects a payment order and fails to notify the Originator, and there were sufficient funds to cover the payment order in the account, then the Credit Union will pay interest that is stated on our regular savings account between the time of rejection of the payment order until the time the Originator receives notice.

Originator understands that it is Originator’s sole responsibility to provide correct wiring information; the Credit Union is not responsible in any regard for Originator’s failure to provide accurate wiring information. If Originator provides the Credit Union a payment order, which identifies the beneficiary by both name and identifying account number, payment, may be made by the beneficiary’s bank on the basis of the identifying account number, even if the number identifies a person different than the named beneficiary. This means that Originator will be responsible to the Credit Union if the Funds



Transfer is completed on the basis of the identifying account number Originator provided to the Credit Union. If Originator gives the Credit Union a payment order which identifies an intermediary or beneficiary's bank by both name and an identifying number, all parties may rely on the number as the proper identification even if it identifies a different person or institution than the named financial institution. This means that Originator will be responsible for any loss or expense incurred by a receiving financial institution that executes or attempts to execute the payment order in reliance on the identifying number provided by Originator.

The Credit Union will determine the Funds Transfer System to be used in making Funds Transfers and the means by which each Funds Transfer will be made. If Fedwire is used, the Originator's rights and responsibilities will be governed by Regulation J of the Board of Governors of the Federal Reserve.

When the Funds Transfer is made the Credit Union will charge the Authorized Account for the amount of the Funds Transfer and for the Credit Union's fee for the Funds Transfer as specified in Credit Union's then posted standard fee for Funds Transfers of this type and amount. The Credit Union will not make any demand or give Originator any prior notice before so charging the Authorized Account.

The Funds Transfer will be confirmed on Originator's periodic statement for Originator's Authorized Account. If Originator learns of any error in a Funds Transfer or any Funds Transfer which was not properly authorized by Originator, Originator must notify the Credit Union in writing to P.O. Box 8191, Walnut Creek, CA 94596-8191 or by telephone (888) 858-6878. In no case may such notice to the Credit Union be made more than 30 days after the Credit Union's first confirmation of the Funds Transfer. If the Funds Transfer is made in error and the Credit Union suffers a loss because Originator failed to notify the Credit Union within the 30 day period, Originator must reimburse the Credit Union for such loss. All inquiries about the Funds Transfer should be made to the member service number provided above.

The Credit Union will be responsible for making the Funds Transfer as provided in this Request. The Credit Union's only representation and warranties to Originator are in this Request. The Credit Union cannot be responsible for the errors, action or failure to act of Originator or any other person or entity used to make Originator's Funds Transfers or to transmit information, such as banks, government entities or carriers of communications. These persons and entities are not the Credit Union's agents. The Originator agrees to indemnify, defend and hold the Credit Union harmless against any and all claims, actions, damages, liabilities, costs, and expenses, including reasonable attorney's fees and expenses, arising out of any negligent or intentional action or inaction of the Originator or any third person and/or any breach of this Agreement. If the Credit Union becomes obligated under Division 11 of the California Uniform Commercial Code to pay interest to the Originator, the Originator agrees that the rate of interest to be paid shall be equal to the dividend rate, on a daily basis, applicable to the Authorized Account.

The Credit Union cannot be responsible for any liability or loss or any delay in making a Funds Transfer caused by events beyond the Credit Union's control such as fires, earthquakes, wars, riots, power surges or failures, acts of government, labor disputes, communication failures or legal constraints. **THE CREDIT UNION WILL NOT BE LIABLE TO THE ORIGINATOR AND ORIGINATOR WILL NOT BE LIABLE TO THE CREDIT UNION FOR SPECIAL, CONSEQUENTIAL, INDIRECT, OR PUNITIVE DAMAGES EVEN IF A CLAIM IS BASED ON TORT OR CONTRACT OR ORIGINATOR OR THE CREDIT UNION KNEW IN ANY SITUATION THAT THESE TYPES OF DAMAGES WERE LIKELY.**

This Request is the entire agreement between the Credit Union concerning the Credit Union Funds Transfer pursuant to this request and Agreement. If any provision of this Request and Agreement is not enforceable, the other provision will still be enforceable. Except as otherwise expressly provided by applicable state and federal laws and regulations, this Request and Agreement and all transactions initiated hereunder shall be governed by and construed in accordance with the internal laws of the State of California, including the California Uniform Commercial Code Division 11, notwithstanding any conflict of laws doctrines of such state to the contrary.